



# Quality Policy

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**01**

We will continuously strive to create aspirational living spaces for our customers by supplying unrivalled products and customer service.

By supporting our teams to get it right, first time, on time, every time, we ensure everything we do starts and ends with our customers.

A handwritten signature in black ink, appearing to read 'Simon Oliphant', with a long, sweeping underline.

Simon Oliphant

Group CEO

5<sup>th</sup> September 2023